

JCR Selects Industry Veteran as Director of Commercial Claims

ROLLING MEADOWS, IL (December 17, 2009) -- J.C. Restoration, Inc. has appointed Bill Robinson as Commercial Claims Director in the new Claims Management Division. Robinson will work hand-in-hand with commercial claims adjusters to address the unique needs presented in Large Loss scenarios. Responsibilities include performing joint loss inspections and scoping, estimate preparation, reserve documentation and consulting.

Bill Robinson is a 20+ year veteran of the disaster response industry; coming to JCR in 2004 after several years of owning his own restoration company. Over the years, Bill has completed dozens of training programs and earned several industry certifications, including Water Damage Restoration Technician (WRT), Applied Structural Drying Technician (ASD), Commercial Drying Specialist (CDS), Applied Microbial Remediation Technician (AMRT), Health and Safety Technician (HST), Fire and Smoke Damage Restoration Technician (SRT), Odor Control Technician (OCT), Carpet Repair and Reinstallation Technician (RRT), and Carpet Cleaning Technician (CCT). His vast experiences in both residential and commercial settings has established Robinson as an industry expert, often being called upon to speak at seminars and continuing education events addressing Structural Drying and Dehumidification Techniques and Emergency Mitigation Technologies.

Robinson's experiences since joining JCR have given him the opportunity to become a Large Loss specialist, demonstrating unsurpassed skill in mitigating and restoring massive commercial properties, including industrial buildings, warehouses, schools, retail spaces, high-rise office complexes, multi-family residences, churches, and the like. In his new role, Robinson will act as a dedicated point of contact for commercial claims adjusters, providing better communications and efficiency on all property losses. "We (JCR) could not be more pleased to have Bill Robinson as our commercial claims manager," states Steve Rost, General Manager of J.C. Restoration, "Bill has demonstrated total dedication to our company, commitment to service, commercial loss expertise, and true passion for the restoration sciences; a combination of qualities that makes him the *only* choice for this important role."

About J.C. Restoration

J.C. Restoration is one of the fastest growing independent restoration companies in the Midwest. For over 25 years, JCR has been providing top quality service, training, and support -- earning it an exemplary reputation among its clients, customers, and peers. To learn more about J.C. Restoration please call 800.956.8844 or log on to jcr24.com.

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