

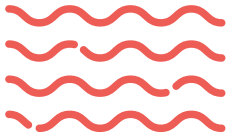


contact@jcr24.com



800.956.8844

Trusted property restoration in Chicagoland Since 1982



Water



Fire



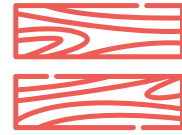
Mold



Reconstruction



Contents



Board-Up



Education

## J.C. Restoration is a trusted leader in the restoration industry.

We provide 24-hour emergency service and are dedicated to responding faster to any size disaster. With the training and expertise to handle your restoration and cleaning needs, we're locally owned and operated and can respond immediately to your emergency.



### Our Story

With only a little more than a garage full of equipment, a handful of hardworking laborers, and raw determination, Jose and Martha Cruz ventured out into the highly-competitive restoration industry. Jose's reputation as an honest, reliable contractor preceded him, and referrals for board-ups and contents cleaning jobs soon started to stream in. The growing work load made it possible for Mr. Cruz to add staff, expand services, and purchase a private warehouse. J.C. Restoration, Inc. was officially on the disaster restoration map and making quite a name for itself.

In 2000, Mr. Cruz's son, Warner joined the team. With a fresh perspective, years of business training, and the same determination of his father, Warner took the established business to new heights and the company has more than doubled in size. JCR has become a pace-setter for the restoration industry — providing the highest quality of service, using leading-edge equipment and technologies, and having the most highly-trained, knowledgeable staff. The JCR family lives by "Imagen," a Spanish word for persona - we are only as successful as the quality of our people, process and character.

Family-owned & operated

100+ full time employees

110,000 sq.ft. state of the art facility

IICRC certified technicians

Certified Minority Business Enterprise (MBE)

Continuing Education Provider for IL Dept of Insurance





## J.C. Restoration Partners With:



### Our Clients

- When you call JCR, you'll speak with one of our First Responders, who will evaluate your needs and schedule a time to meet at your convenience.
- Once on site, our First Responder will evaluate your project and dispatch emergency services when needed.
- A detailed estimate, scope and timeline is created for you, so you understand exactly what is going on.



### Insurance Companies

- We will help with the claim and provide as much assistance as possible with insurance questions.
- Our Claims Management Division will work with the property adjuster to save time and stress, ensuring the claim is handled properly. Our use of Encircle and Matterport technology ensures this process runs smoothly for everyone involved.
- We will keep you updated every step of the way during your mitigation and/or reconstruction.



### The Community

- Our employees established a Giving Crew, which signifies our continued involvement in charitable and community organizations.
- We volunteer time, labor and talents to many different organizations throughout the year.
- We are a trusted partner of the local police, fire and major case taskforce teams in our community. We operate with the utmost care in mind - Victim Assistance is one of the pillars of our business.

## J.C. Restoration Brand Family



*Had a great experience with J.C. Restoration. We had water damage in our home and they were onsite within 2 hours of notification. Pete was great to work with and explained the process thoroughly. Additionally, the entire crew worked efficiently and did a great clean up job. Would definitely recommend them.*

Client Testimonial | Colleen P.

**J.C. RESTORATION, INC.**  
24 HOUR DISASTER RESPONSE

